

## Going Places in Erie County

Vans have been assigned to  
the following communities:

City of Buffalo (wheelchair svc. avail.)

City of Lackawanna

City of Tonawanda

Towns of Aurora, Elma & Wales

Town of Cheektowaga (wheelchair svc. avail.)

Towns of Clarence & Newstead

Towns of Concord, Colden, Holland &  
Sardinia

Towns of Evans & Collins

Towns of Lancaster & Alden

Towns of Orchard Park & Boston

Town of Tonawanda

Town of West Seneca



Joel A. Giambra  
County Executive

Pamela M. Krawczyk  
Commissioner

For information about other  
services for older adults in  
Erie County, please contact

**Erie County Department  
of Senior Services**

13th Floor  
95 Franklin Street  
Buffalo, NY 14202-3968  
(716) 858-8526  
[www.erie.gov](http://www.erie.gov)

**Erie County Department  
of Senior Services**

**Going Places  
Transportation  
Services**

**895-0400**



## Going Places

As a service to older adults (aged 60+) in Erie County, the Department of Senior Services offers the Going Places Transportation Program.

The curb-to-curb van service is available to seniors who are unable to use conventional means of transportation.

Reservations for health-related trips may be scheduled up to two weeks in advance. Non-medical trips may be scheduled one week in advance.



**Call 895-0400**  
**8:30 am to 4:30 pm**  
**Monday through Friday**

### Priorities for Van Service

**Health Related:** Trips to the doctor, clinic, hospital, counseling, therapy, prescriptions, etc.

**Food & Nutrition:** Trips to Stay Fit Dining Sites or grocery stores.

**Personal Business:** Trips for banking or bill-paying, HEAP, Social Services, HHCAP (health insurance information and counseling), legal assistance, etc.

**Social Activities:** Trips made for social or recreational purposes or volunteer opportunities.

Repeated attempts to reach a dispatcher may be necessary. Requests for travel outside the service area may not always be accommodated.

### Transportation Contribution Policy

A suggested contribution is \$2 per one-way trip or \$4 per round-trip; wheelchair service is \$5 per one-way trip or \$10 per round-trip. Contributions are voluntary. Any amount you wish to give is greatly appreciated and will be used to expand the transportation program.

All contributions are confidential and no one will be denied service if unable to donate.

Because of the demands for senior transportation, travel may be limited to the nearest available facilities (with the exception of trips for health purposes).

**Erie County Dept. of Senior Services**

**Going Places Van**

**(716) 895-0400**  
[www.erie.gov](http://www.erie.gov)